omnidoc

CHU Saint-Pierre
UMC Sint-Pieter

UMC SINT-PIETER

Improving care pathways through e-consult

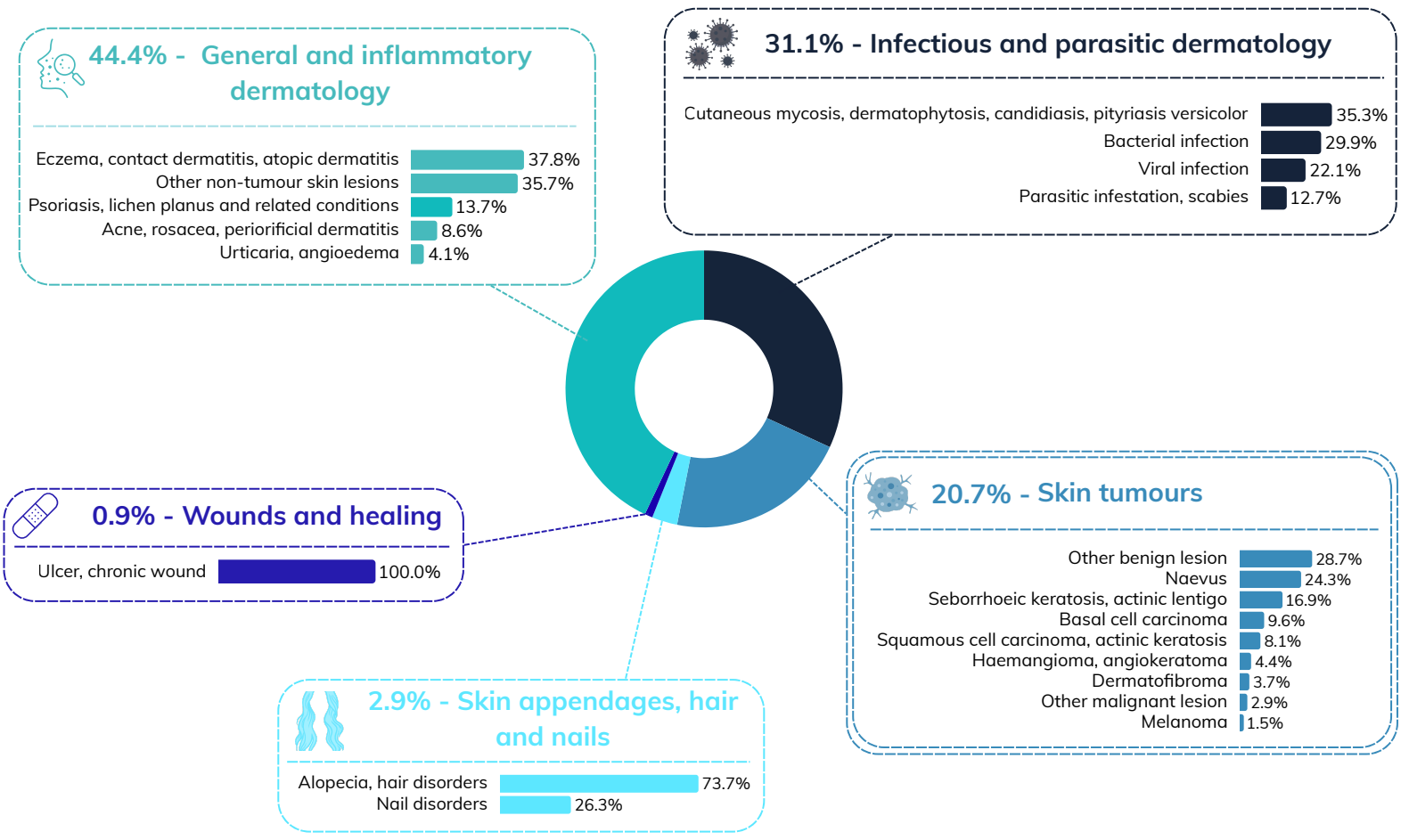
The dermatology department at UMC Sint-Pieter uses e-consult to help general practitioners obtain specialist advice on a wide range of dermatological conditions. By analyzing data from these exchanges, the team was able to document the impact of specialist input on diagnostic accuracy, request prioritization, and timely access to care.

7
dermatologists
responded to e-consult requests

694
e-consults
completed between September 2025 and April 2026

470
general practitioners
submitted e-consult requests

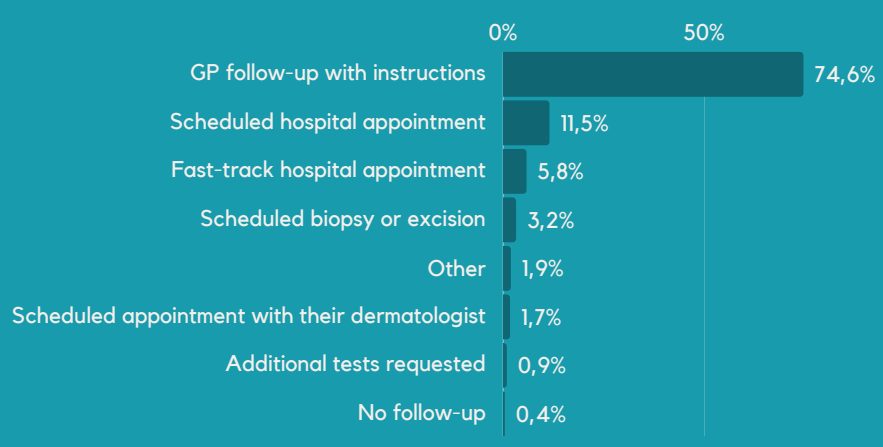
Diagnosed conditions



Avoiding unnecessary referrals

3 in 4 e-consults
did not lead to a dermatology consultation

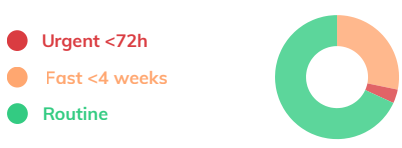
Post e-consult care pathway (%)



Accelerating patient care

15h
average response time

32%
of e-consults lead to fast-track or urgent care by the GP or at the hospital



Avoiding diagnostic errors

37,5%
of dermatologists' diagnoses differ from those of general practitioners

26,5%
of diagnosed tumours would not have been identified without e-consult